

CHILDHOOD CANCER HELPLINES

When a child or young person is diagnosed with cancer, the questions can be endless. If you are a patient, parent, family member, friend or professional and have concerns or queries, there are sources of help available to you through three different childhood cancer helplines.

gaps:line
0845 121 4277



Who is gaps:line for?

gaps:line gives emotional support to families and carers of a child or young person with cancer. It is open to calls from concerned grandparents, relatives and friends of the child's family too.

Who operates the service?

gaps:line is staffed by a trained team of volunteer parents, all of whom have had a child with cancer or leukaemia.

When is it open?

7 days a week from 8.00 pm – 10.00 pm. Calls are charged at a local rate.

Website:

www.gapsline.org.uk

 **0845 121 4277**

A service provided by 
Child Cancer Helpline
0800 197 0068

Who is the Child Cancer Helpline for?

Open to families, friends and professionals the Child Cancer Helpline provides emotional support and practical information, including specialist benefits advice.

Who operates the service?

Specially trained staff from the national charity CLIC Sargent.

When is it open?

Monday to Friday 9.00 am – 5.00 pm. Calls are free of charge or email your query to helpline@clicsargent.org.uk

Website:

www.clicsargent.org.uk

 **0800 197 0068**

Macmillan YouthLine
0808 808 0800

**WE ARE
MACMILLAN.
CANCER SUPPORT**

Who is the Youthline for?

Young people aged 12-21 whether directly affected by cancer or not, who have any questions or concerns about cancer.

Who operates the service?

Trained operators from Macmillan Cancer Support.

When is it open?

Monday to Friday 9.00 am – 9.00 pm. Calls are free of charge or email your query to youthline@macmillan.org.uk

Website:

www.macmillan.org.uk

 **0808 808 0800**